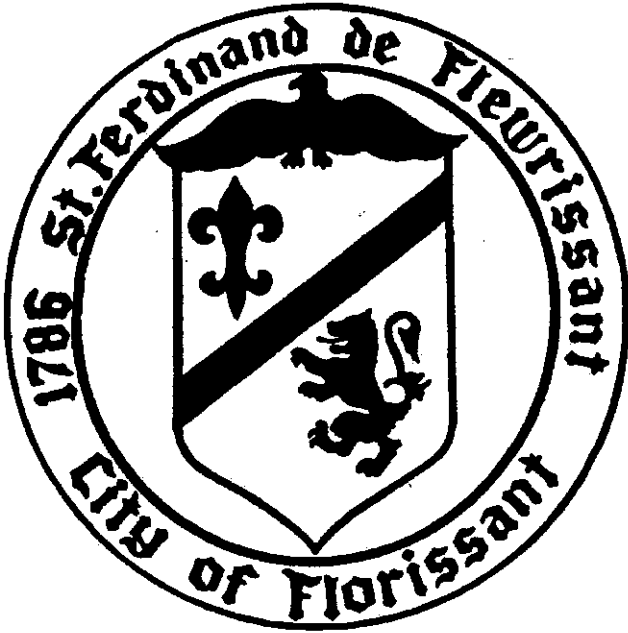


CDBG

CONSOLIDATED ANNUAL EVALUATION REPORT

(CAPER)

FY2023



CITY OF FLORISSANT

FY 2023 CONSOLIDATED ANNUAL
PERFORMANCE EVALUATION REPORT
[CAPER]

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CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Florissant concentrated the use of its CDBG funds in affordable housing related activities in Program Year 2023. The following programs were identified in our Program Year 2023 Annual Action Plan: (1) Home Improvement Program, (2) Home Improvement Program-Mechanical, (3) Project IMPACT, (4) Mortgage Rent and Utility Assistance Program, and (5) Program Planning and Administration. During PY2023 the City provided 0% interest, five-year forgivable loans to assist 44 low-moderate income homeowners make repairs and improvements to their homes. In addition, the city provided grants to 23 low-moderate income homeowners to replace heating and cooling units, usually in emergency situations. Through the Project IMPACT program, the City provided funds to allow 29 residents with disabilities or low income in need of handicapped ramps or assistance with the upkeep of their homes.

An allocation of \$0 was set aside for the Mortgage Rent and Utility Assistance Program, however we had a surplus of prior years' fund to utilize for this program. This program provided mortgage, rent and/or utility assistance to 76 people who faced emergency or severe temporary economic hardship.

During PY2020 the city was notified of \$393,696 of additional funding under the CDBG-CV (CARES Act funding) allocation and in PY2022 began the implementation of 4 programs for the priority needs of the residents with the CDBG-CV funds. With this additional funding, these programs were created to address COVID related needs: The extension of the MRU-Assist Program was allocated \$142,457, we contracted with CAASTLC to administer this program and in 2023 assisted 33 people with Mortgage Rent and Utility Assistance. This program has approximately \$75,000 of unexpended funds that can no longer meet the covid tie-back requirements so in FY2024 we will amend the 2019 Annual Plan to a program/s to utilize these remaining funds. The HIP-CV Program was allocated \$60,000 to assist approximately 12 households and in FY2023 were able to assist 3 households to close this program out. Mobile COVID Testing was allocated \$52,500 but unfortunately, we were unable to execute this program and therefore reallocated these funds to The Food Bank & Coordinated Distribution for a total allocation of \$112.5000. We went into contract with TEAM and assisted 1739 people during FY2023 to close this program out.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected - Strategic Plan	Actual - Strategic Plan	Percent Complete	Expected - Program Year	Actual - Program Year	Percent Complete
Administration	Administration	CDBG: \$53,325	Other	Other	1	1	100.00%	1	0	0.00%
Home Improvement Program	Affordable Housing	CDBG: \$93,300	Homeowner Housing Rehabilitated	Household Housing Unit	110	91	82.72%	13	44	338.46%
Home Improvement Program - Mechanical	Affordable Housing	CDBG: \$90,000	Homeowner Housing Rehabilitated	Household Housing Unit	60	65	108.33%	18	23	127.77%
Mortgage, Rent & Utility Assistance	Public Services	CDBG: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	45	91	202.22%	10	76	760.00%
Project I.M.P.A.C.T.	Affordable Housing	CDBG: \$30,000	Public service activities other than Low/Moderate Income Housing Benefit	Households Assisted	50	77	154.00%	29	29	100.00%

Table 1 - Accomplishments - Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City of Florissant is an entitlement grantee and receives its CDBG funds directly from HUD. In FY2023 the City of Florissant received a total of \$266,625.00 in CDBG funds. At the end of each fiscal year the Florissant Community Development Office is required to prepare this Consolidated Annual Performance and Evaluation Report (CAPER). The CAPER indicates how Florissant's CDBG funds were expended, and Jurisdiction evaluates the city's progress in accomplishing its community development objectives.

Program Year 2023 marked Florissant's third year of the Amended 5-year Consolidated Plan. Much of the year was spent setting up and implementing activities. For FY2023 all projects scheduled are either completed or underway. CDBG investments are made city-wide since low- to moderate income people are not concentrated in only one geographic area of the city.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	39
Black or African American	133
Asian	0
American Indian or American Native	0
Native Hawaiian or Other Pacific Islander	0
Total	172
Hispanic	0
Not Hispanic	172

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The total number of families assisted is 172, with 39 (23%) being white and 133 (77%) being African American. There were 0 Hispanic families assisted, or .0%, were Hispanic and 172 (100%) were not Hispanic. Our programs assisted a greater proportion of minority families than are represented in our community. The 2020 census shows that roughly 2.9% of the population is Hispanic, 45.6% is white, and 44.5% is African American. Roughly one percent of Florissant’s population is either Asian, American Indian, or Native Hawaiian/Pacific Islander and that one percent was not among those receiving assistance.

Because we were able to utilize available funds to best address the needs of those populations in our community who needed it most, the race and ethnicity percentages of the families assisted are not an identical match with community demographics.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	266,625	409,203.84

Table 3 - Resources Made Available

Narrative

The City of Florissant qualified as an Entitlement Community in the late 1979/early 1980’s. The 2020 Census estimates the city’s population at 52,5330. Total disbursements during PY2023 included prior year projects that were worked on and/or completed during the program year. CDBG program is funded entirely with funds received from HUD on a yearly basis.

The city received \$393,696 of additional funding from CARES ACT and it is important to note the FY2020 & FY2021 were not accessible to expend until late 2021.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City of Florissant	100	100	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City of Florissant consists of an older/aging housing stock with a large percentage of low to moderate individuals/households. CDBG funds are distributed city-wide since low-to-moderate income households/persons are not concentrated in one geographic area of the City

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

While the City of Florissant has a small CDBG allocation, it is very highly leveraged through Project IMPACT program to provide home exterior clean-ups and accessibility improvements to the maximum number of low- to moderate-income disabled Florissant residents. The Project IMPACT program uses CDBG funding to purchase wheelchair ramps, materials and supplies for homes that are then assisted by qualified volunteers. The volunteer labor allows more households to be served with limited funding, and volunteer services are requested for the implementation of other programs in addition to the Project IMPACT, however this program has shown the greatest results in terms of leverage.

The Down Payment Assistance and Lead Remediation Program is funded with HOME monies by the St. Louis County HOME Consortium and assists low to-moderate income homebuyers with the purchase of an affordable home. The program requires that eligible participants attend housing counseling before and during the assisted purchase of the home. The Consortium has agreements with NECAC, Beyond Housing, the Housing Partnership, and Better Family Life for program delivery and service. No CDBG funds are allocated for this program.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	0	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	0	0
Total	0	0

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Not applicable

Discuss how these outcomes will impact future annual action plans.

Not applicable

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
Total	0	0

Table 7 – Number of Households Served

Narrative Information

The City of Florissant address’ worst case needs by offering a Mortgage Rent & Utility Assistance (MRU-Assist) Program, to support Florissant residents who are on the verge of homelessness that can be used for rent/mortgage and utility assistance. This helps low-income families & people with disabilities on the verge of homelessness retain their homes. These programs are outsourced to CAASTLC who can offer supportive services to prevent further need for assistance.

In addition, the city offers the program, Project IMPACT – Assist, which allows our residents to make needed improvements necessary to keep them in their homes and ultimately assist in the prevention of homelessness. The City of Florissant continues its participation in a HOME consortium, working with other municipalities and counties in the surrounding St. Louis area to continue promoting homeownership as well as referrals to these counseling agencies to other homeowners who are faced with losing their homes.

The City of Florissant has no activities that meet the regulatory definition.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The Florissant Community Development Office works with the Continuum of Care (CoC) Coordinated Entry Program and other organizations (i.e. Catholic Charities, Housing Resource Center, Loaves and Fishes, and St. Vincent DePaul Society) to place and provide homeless persons with needed services. Each year the Continuum of Care does a Homeless Count in St. Louis County to identify homeless individuals in the area.

The CoC is continually working to improve responses for people calling into 211. There continues to be a lag in reporting of open beds into the system, but there is now a walk-in center to serve homeless on McKelvey. Efforts are ongoing to improve communications between St Louis City CoC and St Louis County CoC.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Florissant does not directly offer any shelters or bed for individuals or families who have lost their homes, but the city does offer the Mortgage Rent & Utility Assistance (MRU-Assist) Program, to support Florissant residents who are on the verge of homelessness by offering funding that can be used for rent/mortgage and utility assistance. This helps low-income families that are on the verge of homelessness retain their homes. These programs are outsourced to CAASTLC who can offer supportive services to prevent further need for assistance.

All concerns and/or calls received regarding homelessness in Florissant are directed to the Continuum of Care's Coordinated Entry number, 2-1-1. Case Managers receive calls, conduct a VISPDAT to determine the caller's homeless vulnerability level and appropriate care, resources and case management are provided. For urgent needs, the walk-in shelter on McKelvey is open.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The City of Florissant offers a Mortgage Rent & Utility Assistance (MRU-Assist) Program, to support Florissant residents who are on the verge of homelessness by offering funding that can be used for

rent/mortgage and utility assistance. This helps low-income families that are on the verge of homelessness retain their homes. These programs are outsourced to CAASTLC who can offer supportive services to prevent further need for assistance.

Additionally, the City's Home Improvement Program and Home Improvement Program – Mechanical, and Project IMPACT - Assist allow our residents to make needed improvements necessary to keep them in their homes and ultimately assist in the prevention of homelessness. The City of Florissant also continues its participation in a HOME consortium, working with other municipalities and counties in the surrounding St. Louis area to continue promoting homeownership. Beyond Housing, Better Family Life, CAASTLC and NECAC provide housing counseling services so homeowners can retain homeownership. The city also refers these counseling agencies to other homeowners who are faced with losing their homes. The City has co-hosted and participated in many seminars on issues facing low-income families that could lead to homelessness, including foreclosure, short sales, home energy efficiency and financial services for low-income and minority populations.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City of Florissant offers a Mortgage Rent & Utility Assistance (MRU-Assist) Program, to support Florissant residents who are on the verge of homelessness by offering funding that can be used for rent/mortgage and utility assistance. This helps low-income families that are on the verge of homelessness retain their homes. These programs are administered by CAASTLC who can offer supportive services to prevent further need for assistance.

Providing services after meeting housing needs is identified by the CoC as one of the areas of improvement needed. Since the CoC is comprised of many agencies, it was recommended that training be more uniform across the members to improve this area of need.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

There is no Public Housing Authority and there are no public housing developments in the City of Florissant. However, the city is served by the Housing Authority of St. Louis County (HASLC). HASLC set the core objectives as 1) Deliver services safely, effectively, and efficiently; 2) Ensure residents, landlords, and employees feel respected during interactions with HASLC; 3) Help our residents and families gain self-sufficiently through partnerships with other organizations in the community; 4) Expand access to desirable and affordable housing.

The HASLC is working to develop additional affordable housing in St Louis County by leveraging LIHTC tax credits and community partnerships. This will add about 100 new units.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

N/A

Actions taken to provide assistance to troubled PHAs

N/A

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of Florissant's regulations for development and construction, specifically zoning and subdivision regulations, architectural requirements, building codes, permitting, and licensing, that the city imposes do not create a barrier to the construction of affordable housing.

St. Louis County and the City of Florissant have been working together to evaluate how to support affordable housing through HOME ARP allocations, as well as CDBG-CV funds. The city engaged in the Analysis of Impediments to Fair Housing in 2022 and was listed in the City's 5-year Strategic Plan.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The city is very active in addressing the needs of the community. One of the greatest obstacles to meeting underserved needs is the distance and invisibility of social services for residents of Florissant. Most social service agencies are in St. Louis City and St. Louis County. If homeless families and individuals are identified, the city works with St. Louis County, Continuum of Care and other organizations (i.e. Catholic Charities, Housing Resource Center, Better Family and local organizations such as the St. Vincent DePaul Society) to place and provide homeless persons with needed services.

The City of Florissant also continues its participation in the HOME consortium, working with other municipalities and counties in the surrounding St. Louis area to continue promoting homeownership. If residents with special needs are identified, the city works with the resident referring them to local agencies. The Florissant Housing Resource Center continues to network with local agencies serving the elderly, disabled and low-income.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

All homeowners in the Home Improvement Program with houses built before 1978 are given the "Protect Your Family from Lead in Your Home" & the "Renovate Right" pamphlet and must sign a "Confirmation of Receipt" for documentation purposes.

Much of the housing stock in Florissant was built before 1978, however lead problems have diminished greatly in the last 5 years. When houses are found to contain lead, they are entered into our Lead Abatement Program funded with our HOME Funds where the home is abated by a licensed/certified lead abatement contractor. Furthermore, strategies will be developed with other community organizations for educating rental property owners, homeowners, and occupants of rental housing about lead-based paint hazards.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Florissant does not have any specific programs or policies regarding reducing the number of poverty-level families. However, preserving affordable housing through the Home Improvement Program (“HIP”), HIP Mechanical, and Project IMPACT Program provides a way for low-income persons to have livable housing without investing their own limited resources into needed repairs and rehabilitation.

The City of Florissant seeks to reduce the number of poverty level families by investing portions of CDBG and HOME funds in programs and projects that support and maintain affordable housing. There are also numerous social service agencies in St. Louis County that continue to try to address poverty in all parts of the County, including the City of Florissant. The city will continue to collaborate with these programs and continue to assist and support these efforts to reduce poverty within the city.

The City of Florissant’s anti-poverty efforts are also enhanced by the City’s Economic Development Department which continually seeks and encourages every opportunity to expand the City’s economic base and thus create more jobs and more employment opportunities for low-income persons.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City of Florissant’s Housing and Community Development Department administers the Community Development Block Grant program. While there are many social service organizations in the community, their efforts have not been coordinated in Florissant. In order to develop institutional structure, the City of Florissant has worked with non-profit agencies such CAASTLC to utilize their experience and networks. CAASTLC is administering our Public Service for LMI persons with Mortgage Rent and Utility Assistance.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City of Florissant Community Development staff participated in meetings and been in communication with the St. Louis County Continuum of Care, St. Louis HOME Consortium, various housing counseling agencies, and the Community Action Agency of St. Louis County. Our office looks for opportunities to make connections and make referrals to other agencies to strengthen our coordination of services for the betterment of our community.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The members of the St. Louis HOME Consortium (St. Louis County, St. Charles County, City of Florissant, and the City of O’Fallon) and the Housing Authority of St. Louis County retained Mosaic Community Planning, LLC to conduct and prepare a new Regional Analysis of Impediments to Fair Housing Choice

study in 2020. This regional study did have specific recommendations for each of the consortium members. The City of Florissant will address all barriers identified within its jurisdiction and act accordingly. Many of the Impediments to Fair Housing that have been identified in the 2020 Analysis of Impediments to Fair Housing report prepared by Mosaic as being applicable to Florissant are also Barriers to Affordable Housing. These barriers are largely systemic and will require effort from both private and public sectors across the entire regional area to correct. We will strive to undertake the stated strategies recommended in the report. Specific action items will be dependent upon future community and governmental engagement, planning, coordination, and available funding. The Impediments/Barriers that were identified as applicable to the City of Florissant include:

- Low labor market engagement and limited incomes restrict housing choice and access to opportunity among protected classes
This is a high concern for the Florissant City Council. In 2022, the city adopted a Comprehensive Plan with strategies to bring more economic opportunities into Florissant. To drive the efforts outlined in the Comprehensive Plan, the city hired a new Economic Director to bring more businesses into our area.
- Lack of access to transportation services in some areas of the region limits housing choices and access to employment, services, and resources
In 2022, Florissant was awarded a grant to purchase two additional buses for the Florissant Local Elderly Resident Transportation program.
- Insufficient housing for people with disabilities
- Limited access to quality schools disproportionately impacts residents of color
- Lack of affordable housing supply prevents members of protected classes from living in areas of opportunity
- Ongoing need for fair housing outreach, education, and enforcement
- Continued need for neighborhood investment and expanding opportunity in north St. Louis County
- NIMBYism and prejudice reduce housing choice for protected classes
The City of Florissant has restructured and expanded the Media Department. This department has made great strides highlighting the benefits of Florissant and showing the city as a center of activity and economic growth. This helps change attitudes and increase opportunities for protected classes.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

As a recipient of Federal funds, the City recognizes its responsibility for carrying out eligible activities in compliance with applicable Federal requirements and procedures. All activities are reviewed by staff to ensure compliance with eligibility and to ensure that they meet the national objectives of benefiting low- and moderate-income residents, alleviating urgent need, or eliminating slum and blight. All projects are reviewed by City staff prior to approval. Staff monitors the implementation of every activity on a step-by-step basis to ensure that all requirements are met. Staff have participated in IDIS Training, Visual Lead Training, Basic CDBG Training, Environmental Training, and Fair Housing Training. The City consults regularly and directly with HUD staff to ensure compliance with regulations and policy. Policies and procedures are always being reviewed for improvement to achieve program goals, complete activities in a timely manner, maintain adequate financial systems and all necessary documentation. The Finance staff of the city conducts additional monitoring to ensure that audit requirements are being met.

If there are any activities carried out through sub-recipients, City staff is in contact with the sub-recipient throughout the year and conduct on-site monitoring visits to review procedures, verify the number of residents who have received services as well as the number of hours of service they received.

We also continually monitor the progress of all work undertaken in the Home Improvement Program. Before any work is started, a member of our staff, along with a City of Florissant Multi-Building Inspector, conducts a minimum housing inspection of each residence. The homeowners obtain bids and quotes for all work to be done by a contractor, and those bids are reviewed by our staff. As work is completed by the contractor, a re-inspection is scheduled and conducted by the staff member and the inspector. All work must pass Florissant Minimum Housing Code. As work is completed and approved, payment is made to the contractor. When all work is completed, a final inspection is made by the same staff member and inspector. Phone calls are made, and letters sent to any participant who appears to be falling behind schedule. For participants in Project IMPACT program who are not also participating in the Home Improvement Program, the work is monitored by frequent visits to the site by at least one member of our staff.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Staff has utilized several strategies to engage the public in review of the CAPER as well as in the preparation of our Annual Plan. A notice of availability of this Consolidated Annual Performance and Evaluation Report was published on the City's web site and posted on the City's Cable Channel and social media. Notice was also posted on all available public bulletin boards and a press release was sent out to local newspapers and published in the Community News on February 7, 2024, for a public hearing that was held on Wednesday, February 28, 2024.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

There are currently no changes in our program objectives or in our program activities as the result of our experience in PY2023.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	0	0	0	0
Total Labor Hours	0				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	0				
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	0				
Direct, on-the job training (including apprenticeships).	0				
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	0				
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	0				
Outreach efforts to identify and secure bids from Section 3 business concerns.	0				
Technical assistance to help Section 3 business concerns understand and bid on contracts.	0				
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	0				
Provided or connected residents with assistance in seeking employment including drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	0				
Held one or more job fairs.	0				
Provided or connected residents with supportive services that can provide direct services or referrals.	0				
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	0				
Assisted residents with finding child care.	0				
Assisted residents to apply for, or attend community college or a four year educational institution.	0				
Assisted residents to apply for, or attend vocational/technical training.	0				
Assisted residents to obtain financial literacy training and/or coaching.	0				
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0				
Provided or connected residents with training on computer use or online technologies.	0				
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	0				
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	0				
Other.	0				

Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative N/A